

CHQC Task Force/Workgroup Updates

Care Coordination Task Force

- ***Needs Assessment Tool:*** Our working group's recommendations on components for a structured ***Care Coordination Needs Assessment Tool*** have been translated into a formatted tool, available for adaptation, along with supporting context on improving the needs assessment process.
- ***Specialty Clinic Pilot:*** The task force staff is supporting an integrated care pilot project in BCH's Neurology Clinic, advising on strategies for PDSA cycles for feasibility testing implementation of the Framework's Key Elements linked to measures of success and addressing the issues embedded in the CC Accountability Framework. A crosswalk between the CC TF's Framework and NCQA's Patient-Centered Specialty Practice (PCSP) Recognition Program has been developed, which has helped support development of "closing the loop" strategies.
- ***Informing Care Coordination Projects:*** Requests for input have come from interesting projects linking care coordination services to Triple Aim goals under CMS's CMMI grants, home visiting programs, early childhood mental health, and health home implementations.

Measure Development Work

- In May the Measure Development Workgroup's (MDW) measure selection committee chose nine behavioral health care coordination measures from the list of over 75 potential measures that the MDW's pre-work group had compiled. Eight of these measures were new and had not been tested.
- Boston Children's Hospital is currently pilot testing the six new measures that require chart-review, using BCH charts from the emergency department, primary care, and psychiatry. 600 charts will be reviewed and 10% of the sample will be reliability tested. Lessons learned from data collection from each chart type will be documented. The two remaining new measures are survey measures. They will be analyzed by a survey methodology specialist to consider validity and feasibility.
- The results of the small pilot will be written up for CMS/AHRQ and possible publication. We have also presented our entire measure development process and work to date to the CMS/AHRQ Pediatric Quality Measurement Program (PQMP) Centers of Excellence in a webinar in September.
- The MDW will also explore broader pilot testing plans and funding.

Communication and Confidentiality Task Force

- The Communication and Confidentiality Task Force has concluded its work. Communication Matters: a guide for sharing information about a child's care has been produced and is posted on the CHQC website.
- Key organizations have been notified that the guide is available. We encourage people to share it widely with anyone involved in children's health care.
- Although the guide was produced with state specific resources we believe it will also be useful for national audiences and for sharing information about adults as well as children.

Thank you to the Task Force members for their contributions in making the guide a valuable and useful tool.

Now Available Online:

Communication Matters,
a guide for sharing information about a child's care

Check it out at:

<http://www.masschildhealthquality.org/work/communication-and-confidentiality-task-force>

Additional Updates

Medical Home

- The National Institute for Children’s Health Quality (NICHQ), a CHIPRA grant partner, wrapped up the 29 month-long Learning Collaborative with 13 child-serving, MassHealth enrolled practices last December. NICHQ is currently compiling the important lessons learned about medical home transformation from the 13 practices into a set of white papers and interactive tools that can be used to assist other child-serving practices that wish to transform into medical homes. The tools will focus on helping practices to develop their medical home care teams, develop family-centered care plans, and engage families in their improvement activities.
- Additionally, NICHQ is developing a cross walk between the important drivers of medical home transformation and the 2014 NCQA PMCH recognition standards. As they are developed, these tools and white papers will be available on NICHQ’s website at medicalhome.nichq.org, or you can directly link from the CHQC website.
- For practices looking to connect with other transforming practices, the NICHQ website will also be hosting a Virtual Learning Community space.

Planning for the End of the Grant

The lessons learned and deliverables developed under the CHIPRA Quality Demonstration grant which funded the formation and work of the CHQC and its Task Forces and Workgroups, are being gathered as we approach the end of the 5 year CHIPRA grant. We will share results, lessons learned and ideas for spreading the lessons learned even after the end of the grant at the final grant-funded CHQC meeting, to happen in January or February of 2015.

HRSA Systems Integration Project Grant

- The Department of Public Health competed successfully for a 3 year \$300k Systems Integration Project grant from HRSA. CHQC participated in the grant development process and our work was referenced as a critical building block in the application. The CHQC is one of the entities included in the grants’ planning year and collaboration activities, and several of our members are also participating in the initiative.
- The goal of this grant is to increase the proportion of CYSHCN receiving care in a medical home from the 2010 baseline of 47% to at least 56% by 2017.

CHQC

Website Launched!

Visit us at:

www.masschildhealthquality.org

Please help us promote our site!

The CHQC website was created to support statewide child health quality improvement initiatives, and to share the work of the CHQC with members and others. Please help us spread the news about our site with families, providers, payers, and advocates who care for and about children by posting a link to the website on your organization’s site, in an organizational newsletter and on social media.

For more information, please contact us at:

info@masschildhealthquality.org