

# MA Child Health Quality Coalition

## Vision Statement

To achieve and sustain transformational gains in child health care and outcomes across the care continuum for all children in Massachusetts.

## Mission Statement

The mission of the Massachusetts Child Health Quality Coalition is to champion and advocate for child health care quality and measurement, facilitate a shared understanding of pediatric health care quality priorities across a broad-based set of stakeholders in Massachusetts, create a platform for formulating system-wide goals and objectives, and implement activities to support those goals and objectives.

## Key Coalition Objectives

- Promote improvements in health care outcomes for children in Massachusetts by developing consensus around priorities for action and supporting the implementation of activities in those priority areas;
- Advocate for inclusion of child health issues in broader statewide activities;
- Provide direction on the development of new measures to evaluate and track progress related to children’s health care;
- Create synergies among existing child health measurement and improvement activities to increase impact; and
- Develop and implement plans to ensure the Coalition’s long term sustainability.

## Progress Reports on Current Coalition Activities

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# MA Child Health Quality Coalition

## Taskforce #1: Care Coordination Key Elements

### Update 1-30-13

#### Task Force Objectives

##### *Defining and supporting implementation of a set of foundational elements of high-performing pediatric care coordination*

- Identify key elements of high-performing pediatric care coordination and link those elements to process, structure, and outcome measures to monitor their adoption
  - Link to families’ desired outcomes of the care coordination processes and systems
  - Focus on measures for internal use to monitor progress at first
  - Emphasize value optimization as a fundamental component of sustainable care coordination systems
- Disseminate and support implementation of the key elements
  - Create tools and implementation supports and identify partners for feasibility testing
  - Support consideration of inclusion of the recommended elements of effective care coordination and associated measures in the design of new delivery systems and payment models in order to support improved child health outcomes

#### Task Force Scope

- Focus is on **children and their families**; ensure special issues of importance to *child* health outcomes are covered
- **Start with focus on care coordination elements regardless of condition**; then build in additional elements and specifics for **children with behavioral/mental health needs**
- **Extend beyond a focus on just the most serious CYSHCNs**; should cover care coordination needs that ensure prevention and early intervention
- **Extend beyond the medical domain** (physical, mental/behavioral, and oral health providers) to reflect social, educational, developmental, and financial influences, recognizing need for phased implementation
- **Roles and accountability frameworks for all stakeholders** to be considered
- **Need to emphasize value optimization** as a fundamental component of sustainable care coordination systems
- **Working toward transforming the system of care**; must see **integration** as an outcome of better care coordination

#### Current status

- Scope for task force work clearly identified
- Framework with five domains and accompanying accountability matrix developed
- Key care coordination elements specified with considerable context developed around issues related to effective implementation
- Landscape of measures linked to those elements reviewed, allowing an assessment of where existing and potentially adaptable measures were available for assessing key elements, and where measure gaps exist

- Presentation and discussion of the “Key Elements Key Elements of High-Performing Pediatric Care Coordination” Framework with Coalition members at the September 12, 2012 Coalition meeting
- Input provided to MassHealth on their Primary Care Payment Reform (PCPR) program
- Outreach to payers on the Coalition’s Policy and Planning Workgroup for input (BCBSMA, BMC HealthNet, DMH)

### **Next Steps**

- Enhance work with insights from all Coalition stakeholder groups, working to get all stakeholder groups on the same page relative to the **framework, key elements, and accountabilities**
  - Develop **process maps for specific clinical scenarios** to frame the conversation
  - Stewardship of task force work with **payers and state agencies** in ways that can accelerate identification of opportunities for testing and for alignment
  - Explore **potential for alignment around measures** as ongoing priority
- Seed ground for further discussions on funding and partnerships for feasibility testing, building the framework into payment models, and strategies to monitor successful implementation
- Coordinate with activities of the Measure Development Workgroup and the Care Coordination Communication and Confidentiality Task Force

### **Anticipated Value of Deliverable to the Coalition**

Improving care coordination for children has been demonstrated to improve quality of care while controlling costs. Effective care coordination can also lead to improved care integration for children with behavioral health care needs. Coalition members have emphasized the gaps in coordination of care for children with behavioral health needs, and the benefits that can accrue from more integrated care.

This work on care coordination is resulting in a set of key elements of care coordination and associated measures that the Coalition stakeholders can use in their work.

In addition, this work will result in a product that may prove helpful in new payment models and financial incentive programs that are being developed. The Coalition’s cross-stakeholder representation offers an excellent forum for developing consensus around useful, feasible measurement to assess the effectiveness of care coordination.

The task force will be continuing to reach out to Coalition members for their input on the care coordination framework, for help developing strategic approaches to feasibility testing, and to help identify specific content needs for implementation tools and supports.