Coalition Work Plan

- #1: Care coordination: core elements – global, behavioral health

- #2: Right care, right place, right time: reducing pediatric ED use

- #3: Building measurement capacity: Measure Development Workgroup

- Planning for Sustainability
The Deliverables:

- Key elements of care coordination linked to measures
- Tools/templates to support implementation
- Feasibility testing
- Resource guide on confidentiality issues
## CHQC Care Coordination/Behavioral Health Twelve Month Work Plan

<table>
<thead>
<tr>
<th>Key Elements/ Metrics</th>
<th>2012</th>
<th>2013</th>
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<tbody>
<tr>
<td>Identify key elements*</td>
<td>May</td>
<td>Jan</td>
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<tr>
<td>Link elements to measures that stakeholders can use to monitor adoption (in conjunction with Measure Development Workgroup)</td>
<td>June</td>
<td>Feb</td>
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<tr>
<td>Refine key elements/metrics (feedback input from feasibility testing)</td>
<td>July</td>
<td>Mar</td>
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<tr>
<td>Create tools and implementation supports</td>
<td>August</td>
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<tr>
<td>Feasibility testing</td>
<td>Sept</td>
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<tr>
<td>Test inpatient psych discharge: family, outpatient BH, PCP</td>
<td>Oct</td>
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<td>Extend to school, community resources</td>
<td>Nov</td>
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<tr>
<td>Collect case studies, tools, ideas for addressing barriers</td>
<td>Dec</td>
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### Supporting Practices/ Implementation
- Family perspectives: goals and concerns
- Clarify the rules (HIPAA/FERPA) Issues for new media
- Resource Guide
#2: Reducing pediatric ED use

Important questions to be answered

- Enough system costs involved in pediatric preventable/non-urgent ED visits to merit Coalition effort?

- What root causes can successfully be addressed with Coalition initiatives?

- Reframe to focus on quality benefits of care coordination?
#3: Measurement Capacity

- **Measure Development Workgroup**
  - Feasible, valid, useful measures
  - Measure gaps

- **Care coordination/behavioral health**
  - Identify measures, gaps
  - Priorities for filling gaps

- **Pediatric preventable/non-urgent ED visits**
  - What’s available?
  - Utility?
Planning for Sustainability

- Maintain strategic plan, monitor new developments
- Ensure value for Coalition members
- Promote Coalition visibility
- Advocate for inclusion of child health issues in broader statewide activities
- Create synergies among existing child health measurement/improvement activities
- Identify additional funding sources