

MASSACHUSETTS CHILD HEALTH QUALITY COALITION

Progress Report • May 2014

Care Coordination “Key Elements” (Task Force 1)

Recent Highlights

- Continuing to develop opportunities to test adoption of the care coordination key elements in implementation pilots linking to associated QI measures of success. Several pediatric practices, payers, and state agency programs are engaged, and several grant applications were supported.
- Convened a working group to offer recommendations for structured care coordination needs assessment tools.
- Supporting strategies for tracking success of behavioral health integration models.

Next Steps

The Task Force is gaining visibility for pediatric issues with policymakers and supporting definition of services and accountabilities in new programs and payment models. We continue to enhance the key elements framework in ways that support stakeholder pilot programs and implementation efforts. Priorities have emerged around developing a standardized care coordination needs assessment tool and process, promoting co-development of care plans with authentic family partnerships, and overcoming challenges associated with referral tracking and “closing the loop.”

The CHQC’s cross-stakeholder representation offers an excellent forum for developing consensus around useful tools and feasible measurement of the effectiveness of care coordination. Input is always appreciated on all aspects of our work.

Background

Based on input from members of the Task Force, family partners, and the broader CHQC, the framework divides care coordination objectives into five foundational domains:

1. Needs assessment for care coordination and continuing care coordination engagement
2. Care planning and communication
3. Facilitating care transitions
4. Connecting with community resources and schools
5. Transitioning to adult care

The high-level version of the **Care Coordination Task Force's Key Elements Framework** is available at:

www.mhqp.org/EmailLinks/CHQC%20CC%20Key%20Elements%20High%20Level%20Framework.pdf

Objectives:

Define a set of foundational elements of high-performing pediatric care coordination linked to measures to monitor their adoption

Support implementation of the key elements:

- Create tools and implementation supports
- Promote feasibility tests of strategies/models for adopting care coordination elements linked to process, structure, and outcome measures to monitor their adoption
- Promote inclusion of the key elements and associated measures in the design of new delivery systems and payment models to support improved child

Appendix – Task Force and Work Group Members

Members of Care Coordination “Key Elements” (Task Force 1)

Co-chairs:

Rich Antonelli Medical Director for Integrated Care, Boston Children’s Hospital
Barbara Leadholm Principal, Health Management Associates; Former Commissioner, MA Department of Mental Health

Staff Lead:

Gina Rogers Consultant, MA Child Health Quality Coalition

Deborah Allen Director, Bureau of Child, Adolescent and Family Health, Boston Public Health Commission
Nancy Borreani Family Support and Training Director, Families and Communities Together
Katherine Knutson Associate Medical Director in Psychiatry, Office of Clinical Affairs, MassHealth; Child & Adolescent Psychiatry, South Boston Community Health Center
Peter Metz Pediatric and Adolescent Psychiatrist, Director of Communities of Care, UMass Medical School
Laura Nasuti e-Referral Initiative, Office Statistics & Evaluation, Bureau of Community Health and Prevention, Department of Public Health
Beth Pond Family Integration Specialist, Parent/Professional Advocacy League
Emma Smizik Senior Project Manager, National Institute for Children's Health Quality (NICHQ)
John Straus Medical Director, Special Projects/Massachusetts Child Psychiatry Access Project; Senior Vice President of Medical Affairs, MA Behavioral Health Partnership
Heather Strother MA State Innovation Model Grant Project Manager, Division of Child and Adolescent Services, MA Department of Mental Health
Bonnie Thompson Family Resource Specialist and CHIPRA Family Leader, Mass Family Voices
Judith Vessey Professor in Nursing, William F. Connell School of Nursing, Boston College
Jean Zotter Director, Office of Integrated Policy, Planning, and Management, Department of Public Health

Key contributions also from former task force members Susan Epstein (NESERV), Elaine Fitzgerald (NICHQ), Chris Fluet (DMH), David Keller (MassHealth), Cristin Lind (Mass Family Voices), and GitaRao (MYCHILD)